

## **Returns and Refunds Policy**

Thank you for shopping at Complianceology's "The Shop", please read this policy carefully.

### **Digital products**

Complianceology does not issue refunds for digital products once the order is confirmed and the product is sent. If you are experiencing problems with your digital download so we may assist in troubleshooting the issue or replace the document with a new file should it be necessary. By purchasing digital downloads from Complianceology's, "The Shop", you agree to not submit a dispute or chargeback to your bank for the purchase as digital products cannot be returned.

### **Contact us**

If you have any questions about our Returns and Refunds Policy, please contact us:

Email: [care@complianceology.co](mailto:care@complianceology.co)

Website: [www.complianceology.co/contact](http://www.complianceology.co/contact)